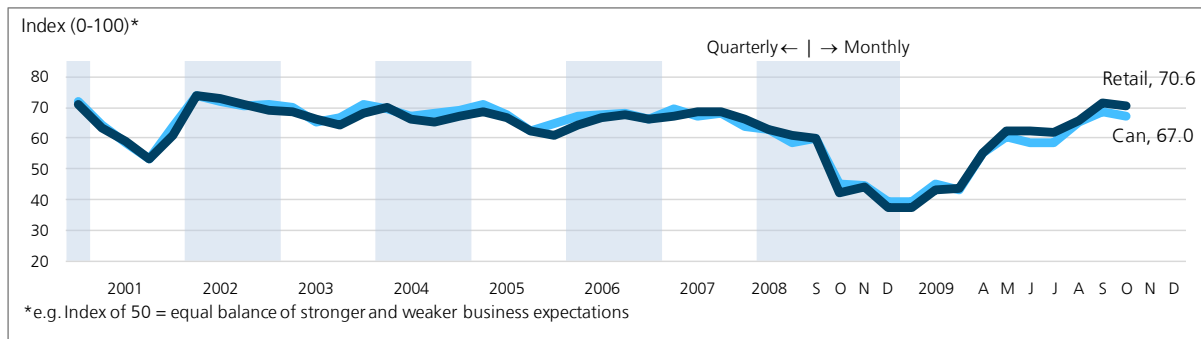


Retail Business Barometer

November 4, 2009

October 2009 Results

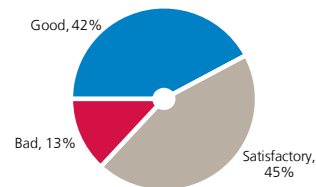
Business Barometer Index



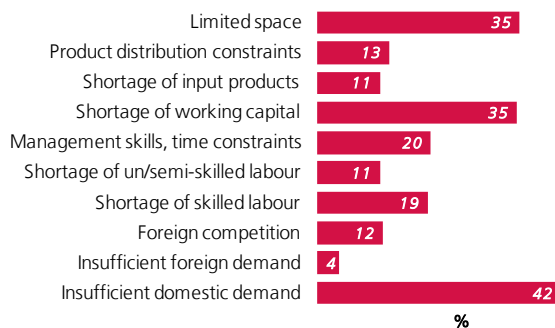
Leading Indicators

	Unfilled customer orders	Staff overtime
	% resp.	% resp.
Above normal	18	7
Normal	62	65
Below normal	20	28

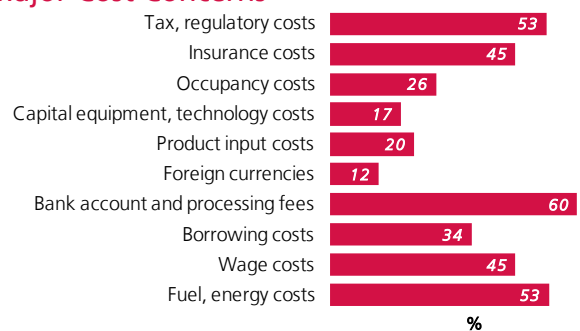
Overall State of Business



Main Business Constraints



Major Cost Concerns



Employment Plans, next 3-4 months

	Full-time	Part-time
	% resp.	% resp.
Increase	14	19
No change	71	68
Decrease	15	13

Financing Availability

	% resp.
Have access to all business credit required	39
Have access to most business credit required	22
Have access to only some business credit required	25
Don't have access to any business credit	8
Not applicable, do not require credit	6

For information contact:
Ted Mallett, VP Research, Chief Economist, 416-222-8022