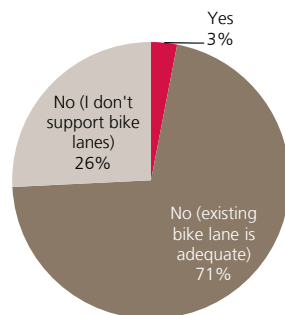


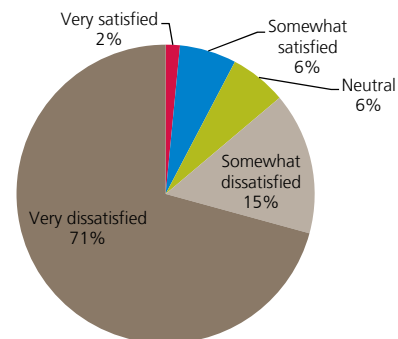
Hornby Street Survey Results

Results of 73 surveys received from business owners along the proposed Hornby Street separated bike lane between August 26 and September 7, 2010.

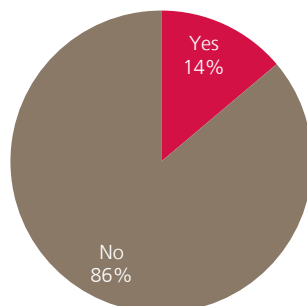
1. Do you support a separated bike lane on Hornby Street?



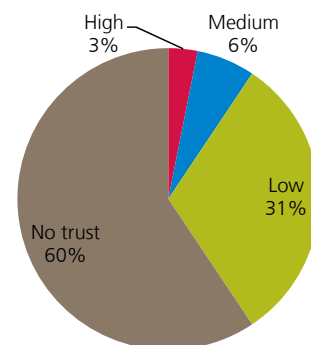
3. How satisfied are you with the city's consultation process with local businesses?



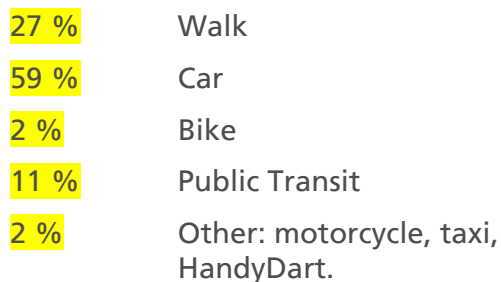
2. Have you been consulted on this project?



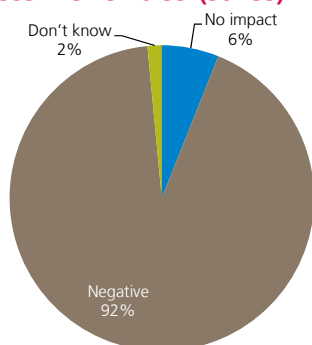
4. To what extent do you trust the city of Vancouver to look out for your interests in this pilot project?



5. How do your customers/ clients get to your business? (average)



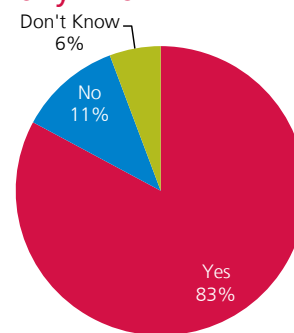
6. A) How do you anticipate the separated bike lane will impact your business' revenues (sales)?



7. What do you think is a reasonable loss in business revenue as a result of a separated bike lane?

1% lost (average)

9. Should the city delay its decision to approve separated bikes lanes on Hornby until the 6-month separated bike lane pilot on Dunsmuir is complete (by December 2010) and the business impacts are fully known?



Comments from Hornby business owners:

Separated bike lane on our street will cause substantial losses in revenue, make it more difficult to enter and exit our parking garage, will create more congestion and generally discourage people from patronizing out business. Already seriously impacted by no right hand turn from Dunsmuir Street.

The current bike lane is barely used at all. It is clearly more than sufficient. The loss of parking not only will negatively affect business but also means the end of revenue for the city from the parking meters. I feel like I have no voice.

Most of our customers drive to our location so parking space is necessary

Lack of convenience to regular clientele.

No direct impact on my business, but local restaurant and cafes will be suffering

No right turns off Dunsmuir to Hornby all ready has negatively affect our business. Losses are high resorting in future unaffordability to pay rents; rents will have to

be reduced to better reflect value of locations on Hornby.

I think businesses whom think they will have sales loss are making an excuse for lack of sales. Downtown is destination shopping and people are willing to 'find' parking especially cheaper and for longer underground.

Parking in underground??? Parking lot across street is full by 9-930 - not open on Saturday. Most women will NOT park in underground parking lots.

City doesn't care for small business why they don't cut my tax accordingly. How can we get our delivery if we do not have parking space?

The bike lane we have works well-it allows everyone on Hornby to have a win-win solution.

Limited access for the handicapped. Private parking lots too expensive. Difficult for the elderly. They could have to walk far. The city is making downtown too difficult to park and too expensive--people will avoid downtown.