

Small Business Views on Local Government in South-western Ontario

*Results of CFIB's "Our Members' Opinion" Survey
July 2009–June 2010*

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From July 2009 to June 2010, CFIB members across Canada were asked to give their opinion on how well their business was being served by their respective local governments. The question was phrased as follows: *How do you rate the local government where your business is situated on the following business issues?* The five business issues included overall awareness of the small business sector, taxation, by-laws and regulation, government salaries, and value for money of services. The questions were asked in person by CFIB representatives. The figures below include the responses of those CFIB members who provided an opinion.

Figure 1:

Overall awareness of small business sector

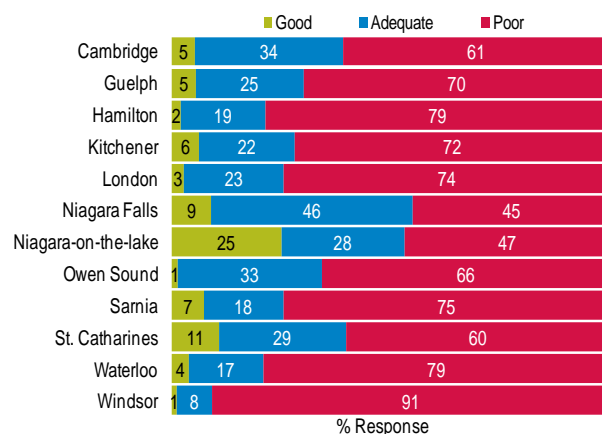


Figure 2:

Reasonable property tax levels

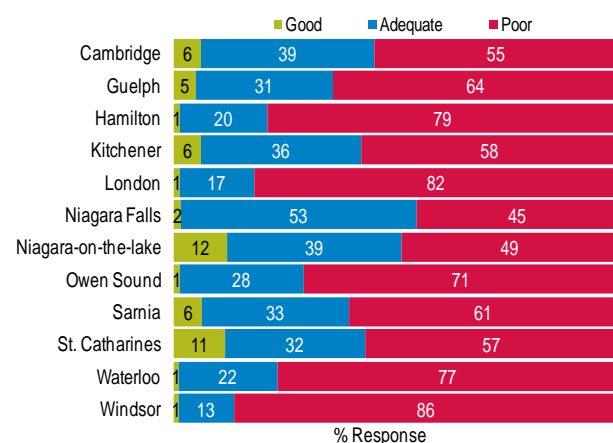


Figure 3:

Fairness of by-laws and regulations

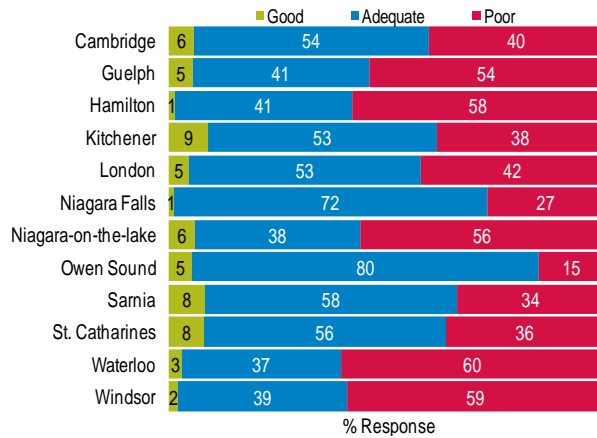


Figure 4:

Control of government wage levels

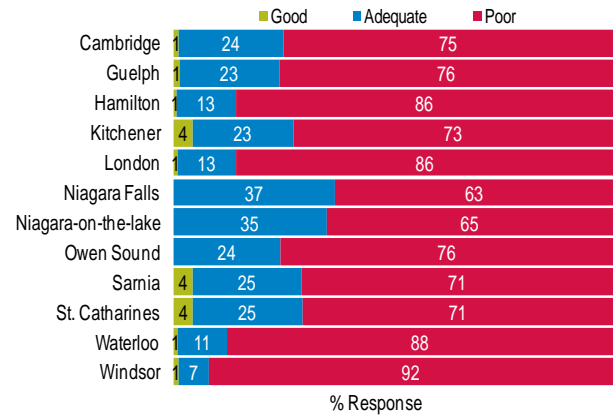
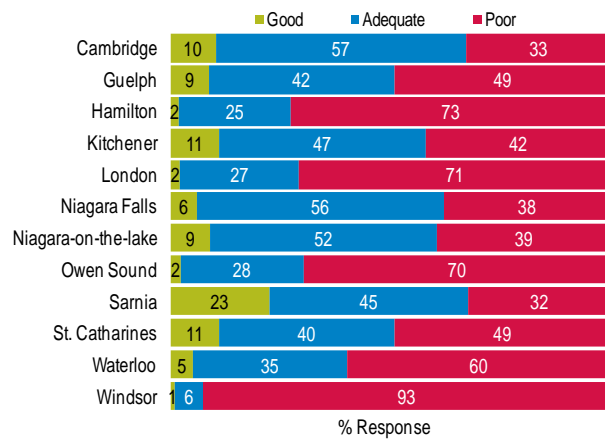


Figure 5:

Value-for-money of public services



Municipality

of responses

Cambridge	127
Guelph	272
Hamilton	520
Kitchener	473
London	693
Niagara Falls	70
Niagara-on-the-Lake	36
Owen Sound	179
Sarnia	181
St. Catharines	117
Waterloo	287
Windsor	241

About CFIB:

The Canadian Federation of Independent Business is Canada's largest association of small and medium-sized businesses, representing more than 107,000 business owners in all sectors of the economy. Taking direction only from its members through regular surveys on a variety of issues, CFIB has a strong and influential voice at all levels of government.