



# Special Survey: Impact of Canada Post strike and GST/HST exemption

Key final results

## Methodology

### Special Survey: Impact of Canada Post strike and GST/HST exemption

Type: A special, controlled-access online CFIB survey.

Active dates: Nov. 26, 2024 - Jan. 8, 2025.

**Final results:** Based on responses received as of May 22, 2025, from 5929 Ontario CFIB members who are owners of Canadian independent businesses, from all sectors and regions of the country.

For comparison purposes, a probability samples with the same number of respondents would have a margin of error of +/-1.27%, 19 times out of 20.

## Key takeaways

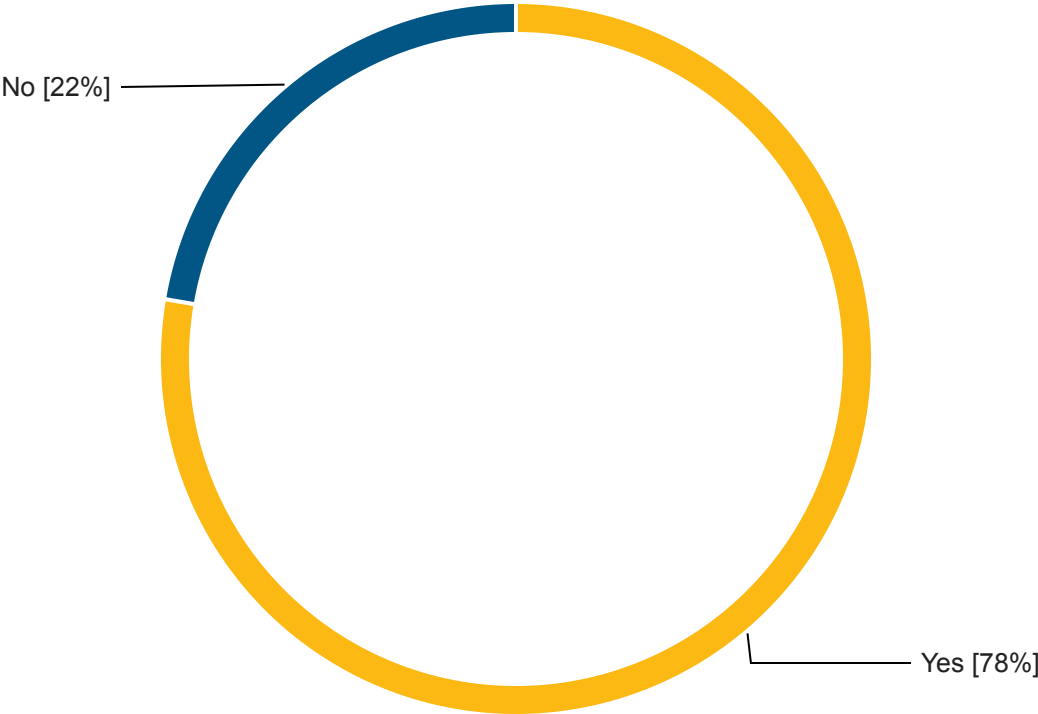
### Canada Post

- Nearly 4 in 5 businesses say the Canada Post strike negatively impacted their operations.
- Nearly three-quarters (73%) of small business owners say they will be using Canada Post less in the future because of the strike.

# Nearly 4 in 5 businesses say the Canada Post strike negatively impacted their operations.

Has the Canada Post strike negatively impacted your business? (Select one)

5926 Responses

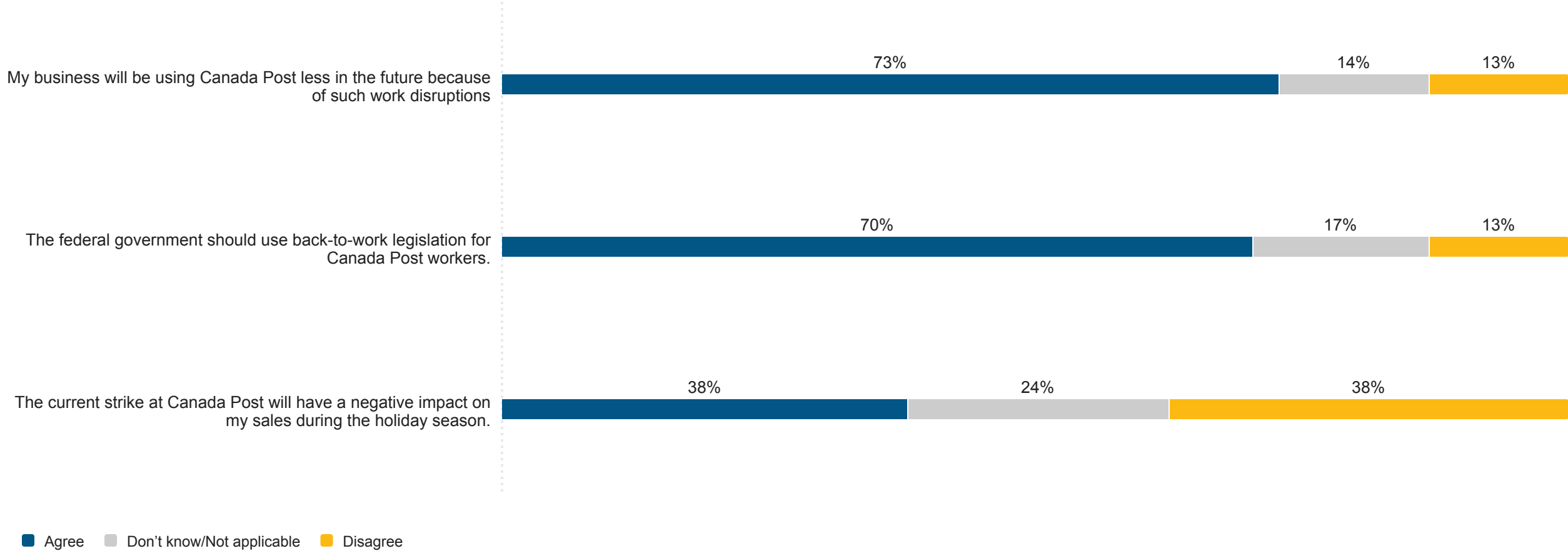


Source: CFIB, Special Survey: Impact of Canada Post strike and GST/HST exemption, Nov. 26, 2024 - Jan. 8, 2025, final results.

# Nearly three-quarters (73%) of small business owners say they will be using Canada Post less in the future because of the strike.

Do you agree or disagree with the following statements? (Select one for each line)

5645 Responses



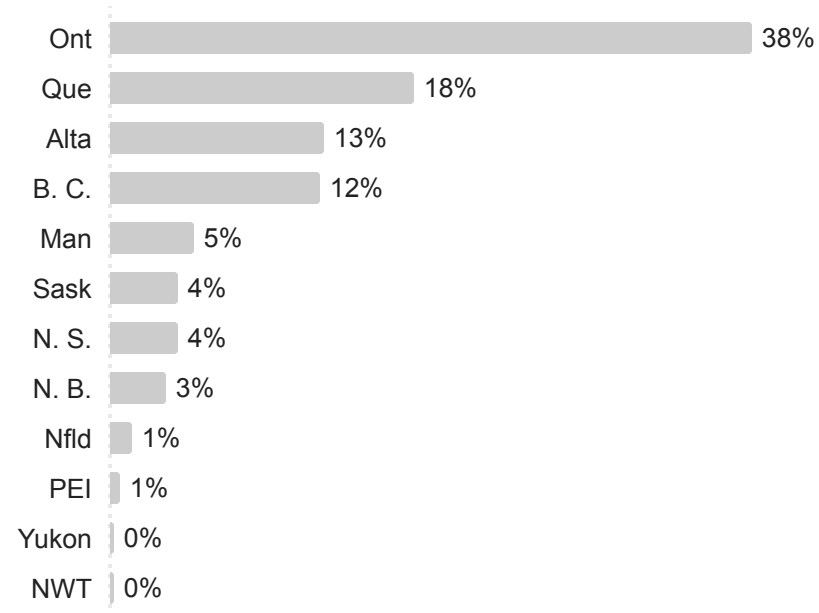
Source: CFIB, Special Survey: Impact of Canada Post strike and GST/HST exemption, Nov. 26, 2024 - Jan. 8, 2025, final results.



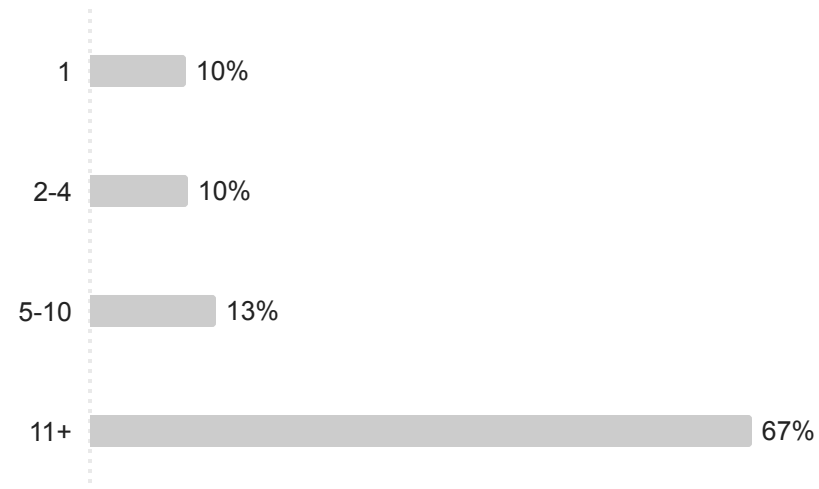
## Respondent Profile

5929 responses

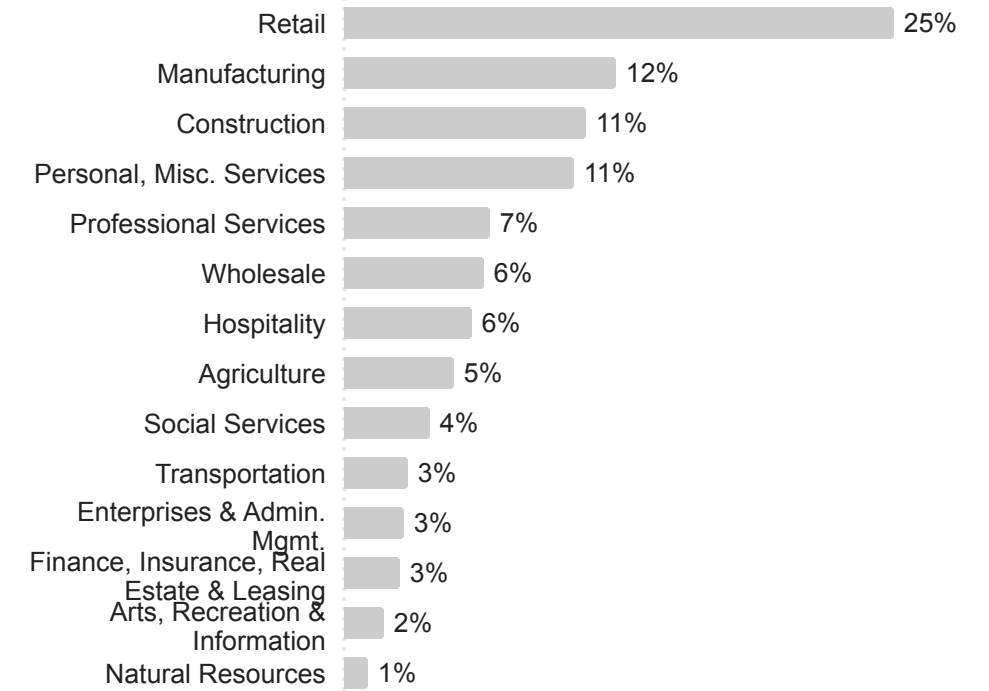
### Province



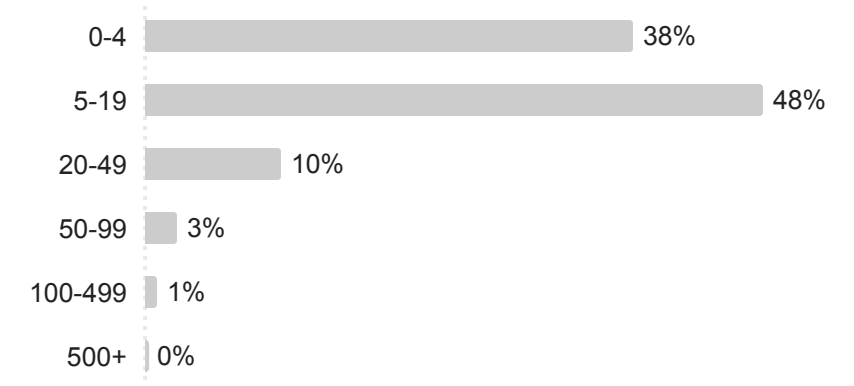
### Years in Business



### majcic - CFIB Major Industrial Sector



### Number of Employees



# Questions or data requests

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# Additional information

## All CFIB research



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